

# **Privacy Policy**

Exec Dental Training is committed to protecting your personal information. We value the relationship that you have with us and respect that any information you supply is personal to you.

This Privacy Policy explains what personal information Exec Dental Training collects and how we use it. Please read this Privacy Policy carefully, alongside our Terms and Conditions.

We will at all times only collect and process your personal information in accordance with the Data Protection Act 1998, the Privacy and Electronic Communications (EC Directive) Regulations 2003 and after 25 May 2018, The General Data Protection Regulation.

#### What information do we collect?

We collect information that you provide when you contact us directly, either by email, over the phone or by writing to us, when you complete an offline application form, or when you interact with us on social media channels.

The information that we collect from you may include your name, address, email address, telephone number. Please note, payment information is not held by us for any longer than it takes to process your transaction.

In order to make sure our website is the best that it can be for those using it, we may also collect details of your IP address when you are using it. This helps us to know what browser and device our customers are using.

Our website contains links to the websites of organisations associated with us or the services we provide. If you follow a link to any of these websites, please note that they have their own privacy policies and we do not accept any responsibility or liability for these. Please check these policies before you submit any personal information to these websites.

#### How do we use it?

Your information is used to create your account, facilitate your visit, and help Exec Dental Training to better understand our learners and their needs, so that we can continue to improve.

You can change your contact preferences at any time by amending your account by emailing the Data Protection officer at info@exectraining.co.uk

We work with third parties including National Examining Board for Dental Nurses. We ask that they follow the same rigorous data protection standards that we do.

We also use cookies on our website



## How long do we keep your data?

We only keep your data for as long as we need it. When we no longer need it for legal reasons, we will either delete it securely or in some cases anonymise it.

## How do we protect your information?

Exec Dental Training does not share, sell, rent or trade your personal information to any third parties for any purpose without your prior consent. We have put in place reasonable safeguards to protect your data including encryption and password protection, limiting the number of people who have access to your data as well as operational measures designed to secure your data.

#### **Your Choices**

You have a number of rights to your data, which includes:

- The right to access your data
- The right to rectify your data if you believe there is an error such as the spelling of your name
- The right to delete your data or restrict use
- The right to object to certain uses of your data

If you have gave us your email during your information search or upon joining, you can easily change your details and contact preferences online at any time by emailing the Data Protection officer at info@exectraining.co.uk

If you had chosen to receive information from us by email but no longer wish to, you can unsubscribe by emailing info@exectraining.co.uk

### **Getting in Touch**

You can request full details of personal information we hold about you under the Data Protection Act 1998, or, after 25 May 2018, The General Data Protection Regulation, by contacting the Data Protection Manager. Please send a description of the information you would like to see, together with proof of your identity, to info@exectraining.co.uk

If you have any concerns about the way in which we have used your data, or would like us to remove any of the personal information we hold about you, please email info@exectraining.co.uk

We request that all complaints are made in writing and, to facilitate a quick response time, we recommend contacting us by email on info@exectraining.co.uk

To speak to someone, please call 0845 4680272

## **Updates or Changes to the Privacy Policy**

This notice was updated on 18th October 2022. It may be updated to take into account changes at the Exec Dental Training or to reflect changes to regulation or legislation.